

## **7. Stories and Illustrations**

DATA VISUALIZATION AND DASHBOARDS

# Words and Images

A picture is worth a thousand words (vs. a picture is worth 1000 words).

Words bring an unparalleled level of **specificity**. There is no image so vague that words cannot lock it into a **desired meaning**.

Some concepts and names can only be clearly expressed **through words**.



"Look, it's Kelly Donovan, twin brother of the Xander actor on *Buffy the Vampire Slayer*, plus Humphrey Bogart wearing a Freddy Mercury mask, and a robot duplicate of former U.N. Secretary General Boutros Boutros-Ghali!"

# **Visual Storytelling Choices**

Communicating with **clarity** means that audience comprehension remains the **ultimate goal:** 

- choice of moment is 'connecting the dots', showing only what matters to the story;
- choice of **frame** is creating and directing the audience's focus;
- choice of image is selecting the right charts for the story, with emphasis on simplicity and ability to convey the message;
- choice of word is clearly and persuasively communicating ideas in seamless combination with the charts;
- choice of flow is guiding the audience from one chart to the next, from one page to the next, and creating a transparent and intuitive 'reading' experience, by arranging pages in a dashboard, charts on a page, and elements within charts intelligently.

## **Choice of Moment**



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## **Choice of Frame**

### 2019 monthly voluntary attrition rate



### 2019 monthly voluntary attrition rate



# **Choice of Image**

#### Washington State Percentage Staff and Student by Ethnicity 2004 to 2013

White Hispanic Asian Ameican Indian Black White 100% 90% 88% 90% Hispanic **▲**7.3% 80% Students 69% Asian ▲0.1% 70% 59% 60% ▼1.2% Black 50% American Indian ▼1.4% 40% 30% White 20% Hispanic **▲**1.4% 10% Staff 0% Asian ▲0.1% 2004 2013 2004 2013 2004 2013 2004 2013 2004 2013 Black ▼0.1% Student — Staff

Washington State % of Staff and Student by Ethnicity 2004 to 2013

2004/05

2012/13

▼ 🛦 since 2004



DATA VISUALIZATION AND DASHBOARDS

## **Choice of Word**



# **Visual Storytelling Combinations**

- text-specific, where text provides all that is needed to know and the charts illustrate some aspects of the story that is described
- chart-specific, where the charts provide all that is needed to know and the text accentuates some aspects of the story that is shown
- **duo-specific**, where text and charts are both telling roughly the same story
- intersecting, where text and charts work together in some respects but also contribute to the story independently
- interdependent, where text and charts combine to convey an aspect of the story that neither could convey alone
- **parallel**, where words and charts follow seemingly different storylines, without intersecting

### Cumulative vaccination doses administered in Israel, UAE, UK and US

Cumulative doses administered per 100 residents • Data last updated 24 Feb



Source: ECDC/OWID • Graphic: Flourish • Embed this



I have a story I'd like to tell you. It's about a train, and a group of people who live on that train and know of nothing else.

This train has been moving since anyone can remember. The people on the train can't imagine a time when the train wasn't moving, and when they were not on the train. Everyone works to keep the train moving. The train never stops.



#### It never stops. It cannot stop.

People on the train live in constant churn. The work to keep the train moving is hard, and inhumane. On the train, people are treated with cruelty and oppression. Some are treated worse than others. But nobody is truly living.



#### Sometimes they get breaks, but it is hard.

One day, a fire breaks out in one of the carriages of the train.



There is panic. The fire spreads throughout the whole train... Without getting off the train everyone is going to die.

Then the impossible happens.



The brakes no-one believed existed start to work. In the emergency, no-one notices how extraordinary it is that the train is stopping. They're too focused on the fire. The old rules go out the window.

For years on the train, the "worker class" of people have been dying from the awful conditions of the work they have to do on the train. They sleep in the aisles and sometimes have nowhere to sleep at all.

Suddenly, there are orders to house them and treat their ailments.

The train stops, and people begin to get off. Apart from the sound of the fire, suddenly there is a great silence.



### Session 3 A HISTORY OF THE ATOM: THEORIES AND MODELS

How have our ideas about atoms changed over the years? This graphic looks at atomic models and how they developed.



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# A Word About Accessibility

A table can be translated to Braille, but that's not always possible for charts.

Describing the features and emerging structures in a visualization is a possible solution... **if they can be spotted**.

Analysts must produce clear and meaningful visualizations, but they must also describe their features in a fashion that allows all to "see" the insights.

But this requires them to have "seen" all the insights, which is not always necessarily the case (if at all possible).

# **A Word About Accessibility**

### **Data Perception:**

- texture-based representations
- text-to-speech
- sound/music
- odor-based or taste-based representations (?!?)

### **Sonifications:**

- TRAPPIST Sounds : TRAPPIST-1 Planetary System Translated Directly Into Music
- Listening to data from the Large Hadron Collider, L. Asquith

### The value of the pound has fallen, particularly since the EU referendum Euros and US \$ per £



#### [https://flourish.studio/blog/accessible-chart-design]

A line chart showing the value of the pound in relation to euros and US dollars. A large drop is visible after the EU referendum in June 2016. Just before the referendum you could get 1.48 US dollars and 1.3 euros for each pound. After the referendum it fell to 1.29 US dollars and 1.16 euros – a fall of around 12%.

Source: Bank of England



Fail (1.46:1)

Pass (8.52:1)

Partial pass (3.02:1)



Use colors that are bold and clear enough for people to see both text and graphical elements.

Web Content Accessibility Guidelines (WCAG) suggest meeting the WCAG AA requirements.

To check if your color (and font size) choices are AA accessible you can use a <u>contrast checker website</u>.

For colours to be AA accessible they need to have a contrast ratio of at least **3:1** for **graphical elements**, and **4.5:1** for **normal text**.

Interest rates have been falling since the financial crisis, and have even gone negative in some countries



Euro area 4% 2% 0% 2009 2012 2015 2018 2021 2009 2012 2015 2018 2021

Session 3

Source: ONS

Interest rates have been falling since the financial crisis, and have even gone negative in some countries



Euro area Japan 6% 4% 2% 0% 2009 2012 2015 2018 2021 2009 2012 2015 2018 2021

Source: ONS

[https://flourish.studio/blog/accessible-chart-design]



### House prices have been increasing in England since 2005, but vary across regions

House prices in England





### House prices have been increasing in England since 2005, but vary across regions

House prices in England

500,000	North England	East England	South England	London
500,000				MA
400,000				
300,000				- Man and
200,000			A	
100,000	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~			

## Suggested Reading

Stories and Illustrations

S. McCloud, *Making Comics: Storytelling Secrets of Comics, Manga and Graphic Novels*. Harper, 2006.

The Practice of Data Visualization Visualization and Storytelling

**Effective Storytelling Visuals** 

Stories and Illustrations

DATA VIZ & DASHBOARDS

## **Exercises**

**Stories and Illustrations** 

- 1. Think of a work-related story.
  - a. Create a sketch that could illustrate this work story.
  - b. What visual storytelling choices and combinations would you consider using?
  - c. Would accessibility considerations change the way in which the story is presented to the audience?
- 2. Re-cast the stories presented in this course (or any other stories, as you wish) using different visual storytelling choices and combinations.
- 3. Re-cast the data stories in this course (or any other stories, as you wish) using different visual storytelling choices and combinations.